

Frequently Asked Questions – Identification Requested at Patient Registration

March 2017

Q1. Why are you asking for my ID?

A1: UMass Memorial Health Care asks all patients to provide a government-issued photo ID with date of birth at registration to make sure we provide the right treatment to the right patient. We are not checking your immigration status.

Q2: What if I don't have a government-issued photo ID?

A2: You will still receive the care you need, even if you do not have a government-issued photo ID.

Q3: What will you do with the information from my photo ID?

A3: We want to give you the best possible care, and to help us do that, the information on your photo ID will be recorded in your medical record.

Q4: Will you give this information to anyone else?

A4: The information on your photo ID may be shared with other health care providers so they can provide you with the care you need. This information may also be shared with your insurance provider for billing purposes. We will not provide this information to U.S. immigration officials.

Q5: Does my immigration status matter?

A5: Your immigration status does not matter when it comes to receiving care at UMass Memorial Health Care.

Q6: Who can I contact if I have questions about my immigration status?

A6: Below are some suggested resources that may be able to assist you.

Central West Justice Center
An Affiliate of Community Legal Aid
405 Main Street, 4th Floor
Worcester, MA 01608
Phone: 1-855-252-5342
www.communitylegal.org/apply-online

Massachusetts Immigrant and Refugee Advocacy
(MIRA) Coalition
105 Chauncy Street, Suite 901
Boston, MA 02111
Phone: 617-350-5480
www.miracoalition.org

MetroWest Legal Services
63 Fountain Street, Suite 304
Framingham, MA 01702
Phone: 508-620-1830 / www.mwlegal.org

The Political Asylum /
Immigration Representation Project (PAIR)
98 North Washington Street, Suite 106
Boston, MA 02114
Phone: 617-742-9296
www.pairproject.org

Greater Boston Legal Services
Immigration Unit (Boston Office)
197 Friend Street
Boston, MA 02114
Phone: 617-603-1808 / www.gbls.org