

Dear NICU Parents,

During this time of concern for COVID-19, we want you to know that we're doing our best to keep your baby safe while in the Neonatal Intensive Care Unit (NICU). In addition to our careful hand hygiene and cleaning, our staff members take extra care limiting contacts when not at work; staying home if not feeling well; and always wearing a face mask while in the hospital.

**We are asking for you to help by doing the following:**

1. During the immediate postpartum period, while the mother is still a patient, both banded adults may come to the bedside together. This may occur only if they have not left the hospital since delivery.
2. The banded adult can only enter and exit the hospital and NICU once per day and should visit between the hours of 6 am to 10 pm.
3. Be screened at hospital main entrance and have temperature taken prior to visiting (temperature must be 99.9 F or 37.7 C or less).
4. Wear the face mask given to you in the lobby during your time in the hospital.
5. Clean hands as instructed.
6. For infants breastfeeding the majority of their feeds, the mother may stay in an overnight room, if available, and will breastfeed the infant throughout the night.
7. On day of discharge, both banded adults may come in for teaching and to take the infant home.
8. Our team will maximize Nicview camera use and work to increase phone usage.
  - We are exploring apps and other options for more improved communications during this difficult time.

Thank you for your understanding. We are doing our best to keep your baby and our staff safe. Our goal is to give the highest quality of care to your little one.

Sincerely,

The NICU Team

