**FEES FOR COPYING PATIENT RECORDS**

UMass Memorial Medical center has contracted with HealthPort Technologies, a Health Information Outsourcing Service, to process your request for copies of a medical record.

In accordance with Massachusetts General Law and the HIPAA Privacy Rule, there are fees associated with providing you a copy of a medical record.

$.49 per page for eDelivery

$.74 per page for the first 100 pages

$.38 per page for page 101 and beyond

$21.84 base charge **(patients exempt)**

Plus tax and postage

**PATIENTS** - If the estimated fee for copying exceeds $200.00,

you will be billed in advance.

\*Requests to release records to doctor’s offices or care providers are exempt from these fees.

\*Requests to release records for the purpose of disability or social security are exempt, ***so long as proper paperwork has been provided.***

Once your request is submitted, please allow 5 to 10 business days for the processing of your request.

Should you have any questions, please contact UMass Memorial Medical Center – Health Information Management Department – 508-334-5700.