Thank you for enrolling in myChart – UMass Memorial Health Care's patient website. We're confident you will appreciate the features myChart offers to help you manage your health. On **Saturday, November 3rd**, we will be upgrading myChart, which will result in a **new look with improved functionality**. While our electronic health record offers tremendous benefits to patients, we continue to make improvements and will provide periodic updates to you via this notice. This notice will highlight the changes but please remember to reference the USER GUIDE for more detail.

❖ **New Look and Feel**
myChart has been redesigned with a more modern appearance that is more consistent between the website and the mobile application. Some noticeable changes are:
  o Cleaner look, with more emphasis on what you are looking for the most. The order of tabs across the top of the page has changed from most frequently to less frequently accessed.
  o Reorganization of each Tab's Menu items to group related features.
  o Quick Links and other supplementary information moved to a new sidebar, making it easier to focus on the main tasks.

❖ **PUSH Notifications**

If you have a Smartphone, you can now enable the ability to receive PUSH notifications on your phone. You may find this more useful than the email notifications. UMMHC has this feature turned on for all, but if you do NOT want to receive the notifications, you must disable it on your own phone (in Settings).

❖ **Integrated Visit Summary**
Visits Summaries from other organizations may appear in VISIT SUMMARY alongside your UMMHC visits. These may help you maintain a more comprehensive view of your care.
You will be prompted with A new linking screen when signing in after November 3rd, 2018. This will display other organizations where you have been and to which UMMHC has created a link.

Only visits which have been reviewed by a UMMHC provider and incorporated into your UMMHC record will display. Feel free to speak with your UMMHC provider at your next visit to establish links to your visits at other organizations not currently linked.

❖ **Share Everywhere**

As a UMMHC myChart patient, you may find yourself in the care of a provider out of state/country. To help the unfamiliar provider know your history and provide the best care, you can grant the provider one-time access of your myChart record. Once provided by you, the provider must access within 5 minutes and access end as soon as the provider exits the record. This access requires only an internet connection.

Details can be found in the User Guide, located under Quick Links in myChart.

If you have any additional questions, please contact the UMass Memorial Health Care myChart Patient Support Line (open Monday through Friday, 7 am to 8 pm) at 855-UMASS-MD (855-862-7763) or feel free to email mychartsupport@umassmemorial.org.

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