



## Community Provider Outreach Program

At UMass Memorial Children's Medical Center (CMC) we believe it's essential to build and sustain relationships with community providers. To that end, the **Community Provider Outreach Program** has been developed. The program has two main components: provide **easier access to our pediatric specialists** and engage community providers in our efforts to **continuously improve systems of care delivery**.

To facilitate **more effective provider-to-provider communication and collaboration**, we can arrange an outreach visit to your practice at which 3-5 specialists meet with you and your staff to share updates on our clinical services, how to access them, and how to best to communicate with all the CMC pediatric specialists. If there are particular specialists you would be interested in meeting, we can arrange for them to be there. With more than 130 medical and surgical specialists from 30 specialties it's hard to always know how to reach the one you need to help with your patient related questions and referrals. We can provide a **comprehensive contact list of specialists** at the UMass Memorial Children's Medical Center, including office numbers and email addresses. We want to make sure you know who we are, what services we provide, how we can best serve you and your patients and how best to reach us for all your questions.

As a provider, you interact with the CMC in many ways – your patients come to our pediatric emergency department, they are seen by our specialists in our outpatient clinics and they are treated as inpatients. Who could be better to engage in our efforts to continuously improve systems of care? We **value your voice** and want to **hear your ideas and feedback** about **how we can best serve you and your patients**. We will use your feedback to drive our quality improvement efforts.

For more information or to arrange for an outreach visit, contact:

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