



# COMMUNITY FUNDRAISING TOOLKIT

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#### INTRODUCTION

The Office of Advancement welcomes your partnership to support quality research and health care at the University of Massachusetts Medical School (UMMS) and UMass Memorial Health Care (UMass Memorial). The ever deepening programs of UMMS and UMass Memorial are made possible by the interdependent partnerships between a generous community and the professionals who make our academic health sciences center a leader in patient care, medical education and groundbreaking research. We are committed to building lasting relationships and engaging new relationships with our community volunteers. Your efforts, support, and talent provide patients today and tomorrow with the benefits of the enormous spectrum of research, education and clinical advancements happening throughout UMMS/UMass Memorial's vast infrastructure. Together with your partnership, we are helping to transform community and world health.

Donations raised through your fundraising event play a critical role in enhancing community awareness and propelling innovative research and patient-centered care. Your support helps put medical advances into action to improve the health and quality of life for patients. We will work with you to make your event a success and help you to plan a fun, well organized event in support of The University of Massachusetts Medical School and/or UMass Memorial Health Care. We invite you to learn more by contacting our Julie Bowditch, advancement officer, community fundraising, or visiting http://www.umassmed.edu/advancement.

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#### **ABOUT US**

The University of Massachusetts Medical School (UMMS) includes the School of Medicine, Graduate School of Nursing and Graduate School of Biomedical Sciences. Established in 1962, UMMS is recognized as one of the fastest-growing research institutions in the United States and is proud of the innovative education it provides for our future physicians, scientists, nurses, and health care leaders. UMass Medical School's research enterprise continues to advance the frontiers of medicine and build on past advancements that are at work saving and transforming lives around the world. Its scientists and physicians are motivated by the direct connection that exists between medical discovery, advanced health care and quality of life. By using basic research to examine cellular and molecular activity in the body, UMMS scientists take a whole-body approach to understanding the root causes of disease and reasons for disease progression. These findings are applied to clinical research and used to develop and evaluate new therapies and treatments.

UMass Memorial Health Care (UMass Memorial) is the region's trusted academic medical center, committed to improving the health of the people of Central New England through excellence in clinical care, service, teaching and research. UMass Memorial Medical Center includes three campuses located in Worcester, Massachusetts. The University, Memorial and Hahnemann Campuses offer a full complement of sophisticated technology and support services, providing the region with specialists renowned for their clinical expertise in heart and vascular, orthopedics, cancer, emergency medicine, surgery, women's health and children's medical care. As the hub of an integrated health care system, UMass Memorial Medical Center is affiliated with four community member hospitals: Clinton Hospital, HealthAlliance Hospital, Marlborough Hospital and Wing Memorial Hospital. In addition, the UMass Memorial network of care includes community-based physician practices, home health, hospice, rehabilitation and behavioral health services.

#### Together...

The UMMS and UMass Memorial form an academic health sciences center that is poised to become one of the nations' elite health care providers. Deeply committed to advancing patient care through innovative medical education and training and groundbreaking research, its work has already made significant contributions to the world.

#### Our Role...

The UMass Memorial Foundation, Inc. (UMMF) was established in 1998 as a 501(c)(3) nonprofit corporation and raises funds on behalf of the University of Massachusetts Medical School and UMass Memorial Health Care. The Office of Advancement carries out the work of the UMMF. Through the careful and responsible stewardship of these funds, the Office of Advancement works with donors to facilitate advancements in medical research, patient care, and the education of tomorrow's medical professionals.

For more information, visit http://www.umassmed.edu/advancement.





#### **GETTING STARTED**

#### **Community Event Information**

Thank you for organizing a fundraising event to benefit the UMass Medical School and/or UMass Memorial Health Care. The details of your event are important to us. Please provide us with information about your event by completing the enclosed Community Event Information Form. Mail, fax or deliver it to:

Julie Bowditch, Community Fundraising Coordinator Office of Advancement 333 South Street, Shrewsbury, MA 01545 Phone: (508) 856-8554 Fax: (508) 856-5490

#### Office of Advancement Involvement

Our staff is here to answer your questions and work with you towards a successful event. The services we provide to you and your committee members are as follows:

- Provide guidance in creating your event
- Answer your questions and offer suggestions for your event (via telephone or planned meeting)
- Provide templates for solicitation letters, auction forms, thank you letters, press release
- Review and approve promotional materials (invitations, flyers, forms). Use of our name and/or logo must be approved by the Office of Advancement
- Promote your event through our Office of Advancement /UMMS/UMass Memorial calendars and publications when possible
- Assist in arranging speakers/guests from the University of Massachusetts Medical School and/or UMass Memorial Health Care to attend your event and/or check presentation
- Provide donor acknowledgments for gifts
- Direct donor gifts to designated department(s)

#### The Office of Advancement **DOES NOT** provide the following services:

- Does not provide committee meeting space
- Does not provide Office of Advancement staff to attend committee meetings
- Does not provide mailing lists of donors, staff or volunteers
- Does not guarantee specific speakers/guests from the University of Massachusetts Medical School and/or UMass Memorial Health Care
- Does not provide names of vendors to support event
- Does not provide funding for or reimbursement of event expenses
- Does not provide financial accounting for event (detail of tickets, raffle, auction, etc.)
- Does not provide receipts valuing in-kind donations
- Does not design, print and mail invitations





#### **COMMUNITY EVENT INFORMATION FORM**

Please complete and submit this form to the community outreach coordinator of the Office of Advancement. By signing this form, you agree to the terms and conditions listed at the bottom of this form.

| Name of Individual/Group/Company Pl     | anning Event:                |   |             |  |  |
|---|------------------------------|---|-------------|--|--|
| Contact Name:                           |                              |   |             |  |  |
| Mailing Address:                        |                              |   |             |  |  |
| City:                                   | State:                       | Zip Code:                               |             |  |  |
| Telephone: (Home)                       | (Business)                   | (Cell)                                  |             |  |  |
| E-mail Address:                         |                              |   |             |  |  |
| Event Name:                             |                              |   |             |  |  |
| Date: Time:                             |                              |   |             |  |  |
| Location:                               |                              |   |             |  |  |
| Frequency (specify): Annu               | al Event One-Time            | Event Other:                            |             |  |  |
| How did you find out about us and dev   | velop an interest to organiz | e this fundraising event?               |             |  |  |
|   |                              |   |             |  |  |
| This event is in honor or memory of ar  |                              |   |             |  |  |
| For memorials (person's name            | ), pl                        | ease provide contact information for re | elative(s). |  |  |
| Brief description of event and how fun  | ds will be raised:           |   |             |  |  |
|   | us will be laised.           |   |             |  |  |
| Fundraising goal: \$                    |                              |   |             |  |  |
| Proceeds from event will be directed to | o:                           |   |             |  |  |
| University of Massachusetts Medical     | ` ' ' ' '                    | :                                       |             |  |  |
| LIMace Mamorial Hoalth Caro (chooif     | v danartmant):               |   |             |  |  |





#### **COMMUNITY EVENT INFORMATION FORM**

| I would like an online donation page created for my<br>See attached Online Donation page for more information             |   |
|---|---|
| Itemization of Non-Deductible Donations: (items wh  | nich were not donated/purchased using funds donated by sponsor)   |
| Admission price: \$   | Registration fee: \$  |
| Meal expense: \$  | Golf expense (golf, cart): \$   |
| Entertainment Expense: \$   | Other Expenses (shirts, gifts, etc.): \$  |
| <ul> <li>their use.</li> <li>University of Massachusetts Medical School and Unmaterials to promote this event.</li> </ul> | e submitted to the Office of Advancement for approval prior to  Mass Memorial Health Care may use my event logo(s) and  eimbursement of expenses for this event. Expenses for this  nt. |
| Name of Event Organizer (please print)  | Date  |
| Signature of Event Organizer  |   |
| Please email or send completed form to:   |   |
| Julie Bowditch, Community Fundraising Julie.Bowditch@umassmed.edu   |   |
| Office of Advancement<br>333 South Street<br>Shrewsbury, MA 01545   |   |
| Fax: 508-856-5490   |   |
| Office of Advancement Use Only:   |   |
| Date form received:   |   |
| Received by (please print):   |   |
| Signature of Advancement staff member:  |   |
| Approved ☐ Not Approved ☐ by  | y   |

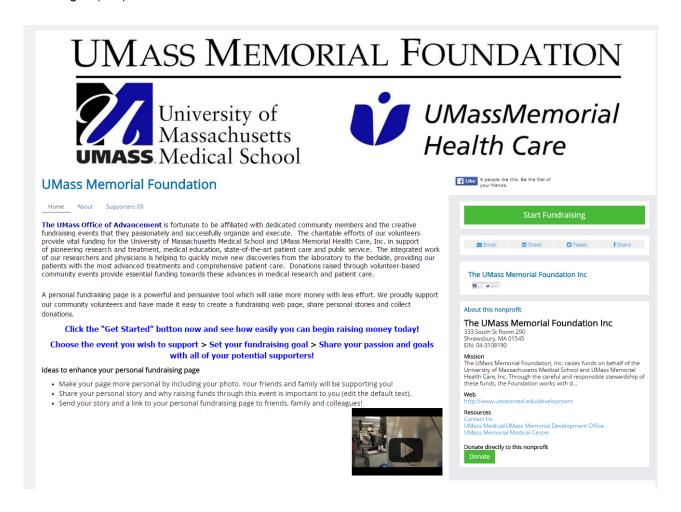




#### ONLINE FUNDRAISING

The Office of Advancement has partnered with FirstGiving to help you raise funds. We will work with you to create a personalized fundraising page. Online personal fundraising pages are passionate, powerful and persuasive, and you help you raise more money with less effort. Please visit http://www.firstgiving.com/ummf and click "View all fundraising pages" to look at some examples of community event fundraising pages.

For questions regarding the set up and design of your page, please contact Julie Bowditch, Community Fundraising at (508) 856-8554 or Julie.Bowditch@umassmed.edu.







#### ANSWERS TO FREQUENTLY ASKED QUESTIONS

#### What form of payment does the Office of Advancement accept?

Donations may be delivered to the Office of Advancement in the form of cash, checks or through your event's online donation fundraising page. Donations may be sent to our office in several deliveries/mailings as you organize your event or may be delivered after your event has taken place. Please do not mail cash.

## To whom should donors make their checks payable?

If funds are to be split between these institutions, checks should be made payable to the UMass Memorial Foundation or UMMF. The name of your event should be noted in the "Memo" section of all checks.

#### How do I set up an online donation fundraising page for my event?

Online personal fundraising pages are passionate, powerful and persuasive, and you will raise more money with less effort. The Office of Advancement has partnered with FirstGiving to help you raise funds for your event. We will work with you to create a personalized fundraising page. Donors may also visit your personal fundraising page and make a donation, Please visit http://www.firstgiving.com/ummf and click "View all fundraising pages" to look at some examples of community event fundraising pages.

## May I direct the funds that are raised from my event to the UMass Medical School and/or UMass Memorial Health Care?

Yes. You may indicate where you would like your funds to be directed by using the community event information form or by speaking with the community outreach coordinator. When donations are received by the Office of Advancement the funds will be deposited to the specified department or fund.

## Does the Office of Advancement have a list of vendors that will donate services for my event?

Volunteers have greater success securing vendors that will donate services towards their event. Vendors with whom you or your volunteers have a relationship are more willing to donate services to your group in support of you and your event. The Office of Advancement does not have a list of vendors that have requested their name be shared with organizers of community fundraising events.

#### Do I need to give the Office of Advancement a list of companies that I plan to approach for support?

No. Our community outreach coordinator is happy to review your list of potential sponsors with you. We encourage you to approach companies with which you have a personal relationship. Companies are approached daily and usually respond to people and causes to which they are personally connected. Remember, they are supporting YOU because you asked. We will work with you to help you secure a gift from a potential donor interested in supporting you and your effort.

#### May I get an accounting of my donors' gifts after the event has closed?

Yes. Once all donations have been received by the Office of Advancement we can provide you with a total of the net proceeds raised by your event. Donations raised are deposited into the account of the department that you designate to be the recipient of your proceeds. The Office of Advancement does not have access to the account in which the donations are invested.

#### Does the Office of Advancement share or sell the donor information it gathers?

No. To respect donors' right to privacy, the Office of Advancement does not distribute or sell donor information to outside sources.

Will donors receive a gift receipt for tax purposes for gifts made to my community fundraising event? The Office of Advancement will provide a gift receipt for all tax deductible gifts to each donor with a valid name and address.





#### Are all donations to my community fundraising event tax deductible to my donors?

We recommend each donor consults with a tax advisor to determine the tax consequence of a donation. In general only donations for which **no goods or services are received in exchange for the gift are 100% tax deductible**. The portion of a ticket equal to the value of the event's cost is not tax deductible to individuals purchasing tickets to the event. (i.e., Cost of dinner, entertainment, registration fee, etc. are not tax deductible. The amount above the cost of the event is tax deductible). Amounts paid for raffles or participation in contests for prizes are not tax deductible. Only amounts paid in excess of the retail value of an auction item are tax deductible.

#### When placing a value on items donated to my event, do I use retail or wholesale values?

All donated or purchased items are valued at retail value not wholesale value. This includes items donated to your event or purchased at wholesale prices. Items donated by vendors/individuals to cover costs of an event (i.e., food, beverages, hall rental, entertainment, advertising) must be itemized at fair market value when calculating the expenses for your event.

#### Do I need Special Event Liability Insurance Coverage for my event?

Special event insurance is liability protection for groups, organizations, individuals, committees, clubs, and companies that host community fundraising events which may pose a liability risk. This coverage may be required at or by the facility, auditorium, park, city or state authorities involved with your event. The Office of Advancement does not have liability coverage which protects organizers of community fundraising events. We advise you to ask the venue holding your event if they have liability insurance for special events which protects you and your committee throughout your event. Consult your local insurance company for guidance regarding your need for Special Event Liability Insurance.

For more answers to your questions, please contact our Julie Bowditch, Community Fundraising at (508) 856-8554 or Julie.Bowditch@umassmed.edu.





## **EVENT PLANNING AND ORGANIZING CHECKLIST**

| 6 to 12 Months Ahead  | 3 to 6 Months Ahead  |
|---|--|
| ☐ Choose a theme  | ☐ Begin monthly committee meetings   |
| ☐ Visit potential sites   | ☐ Write/send requests for sponsorship/auction  |
| Receive cost estimates (site rental, food,  | donations to potential business sponsors   |
| drinks, sound/lights, rental, special   | <ul> <li>Request logos from corporate sponsors for</li> </ul>  |
| equipment, etc.)  | printing   |
| Receive recommendations and estimates   | Review invitations, programs, posters, etc.  |
| for entertainment   | with graphic artist  |
| Receive estimates for decorations   | Prepare final copy for invitations, return   |
| Receive estimates for design/printing   | card, posters  |
| Receive estimates for other major items   | Prepare copy for tickets/finalize  |
| ☐ Draft initial budget ☐ Decide on entrance fee                                       | <ul><li>Finalize mailing lists for invitations</li><li>Order invitations, posters, tickets, etc.</li></ul> |
| ☐ Create sponsorship amounts/levels   | Sign contract with entertainment company   |
| List items to be underwritten and possible  | Finalize potential sponsor mailing lists;  |
| sources   | follow-up with corporations and potential  |
| Decide/approach honorees  | sponsors   |
| Compile mailing list (members/potential   | Set menu with caterer for food and   |
| members, industry professionals)  | beverages  |
| ☐ Check proposed date for potential conflicts,  | Secure permits and insurance   |
| finalize date in writing  | ☐ Receive written confirmation of attendance   |
| Receive written contracts for site,   | from special guests/honorees   |
| entertainment, auctioneer, emcee, etc.  | Finalize audio/visual contract   |
| ☐ Develop alternative site (if event is   | Select/order trophies/awards   |
| outdoors)   | Assess and plan for security or valet, if  |
| Invite/confirm special guests/directors   | needed   |
| Pick graphic artist; begin invitation design  | 2 Months Ahaad   |
| Provide hi-resolution logo to graphic artist Order save-the-date cards or other event | 2 Months Ahead   |
| announcements   | ☐ Assemble/address invitations (with personal  |
| Set marketing/public relations schedule   | notes when possible)   |
| Develop press release and calendar listings   | Mail invitations   |
| Select photographer; arrange for photos of  | Finalize transportation as needed  |
| special guests, honorees, directors   | Obtain contracts for decorations and rental  |
| ☐ Investigate need for special permits,   | items  |
| licenses, insurance, etc.   | ☐ Follow up to confirm sponsorships/auction  |
|   | donations  |
| to coordinate event   | <ul> <li>Obtain logos from corporate sponsors for</li> </ul>   |
|   | program printing   |
|   | Review needs for signs at registration,  |
|   | directional, etc.  |
|   | All major chairpersons to finalize plans   |
|   | Hold walk-through of event with responsible  |
|   | volunteers at event site   |
|   | <ul> <li>Review/finalize budget task sheets and<br/>tentative timeline</li> </ul>                          |
|   | Start phone/email follow-up for table  |
|   | sponsors   |
|   | Send press release and calendar listings to  |
|   | local newspapers and media   |





## 1 Month Ahead

|            | Conduct phone/email follow-up of RSVPs Confirm volunteers for registration and hosting Write to special guests, honorees, program   |           | Final walk-through with all personnel<br>Schedule volunteer assignments for day of<br>event<br>Prepare name badges and check against  |
|------------|---|-----------|---|
|            | participants to confirm participation Receive enlarged site plan/room diagram; assign seats/tables (if needed)  | <u>Da</u> | attendee list  y Before Event   |
|            | Give estimate of guests expected to caterer/food service Review script/timeline/agenda Continue phone/email follow-ups to secure attendees  |           | Recheck all equipment and supplies to be brought to the event Have petty cash Finish seating/table arrangements   |
|            | Confirm transportation scheduled: limos, parking (update attendee numbers) Confirm hotel accommodations (as needed) Schedule deliveries of special equipment, rentals   |           | Prepare additional name badges, have a supply on hand of blanks & pockets for walk-ins Print alpha attendee list  |
|            | Confirm setup and tear down times with event site   | Ev        | ent Day   |
|            | Get event alcohol permission Design Auction   |           | Arrive early at least two hours in advance to set up event Finalize registration set-up   |
| <u>1 V</u> | Veek Before   |           | Unpack equipment, supplies and make sure nothing is missing   |
|            | Touch base with all committees for last- minute details Finish phone/email follow-ups Confirm number attending Hold event run-through with volunteers; finalize assignments Secure two or three volunteers to assist with emergencies Select which volunteers will conduct registration Distribute seating chart assignments to volunteers Schedule pickup or delivery of any rented or loaned equipment Double-check arrival time and delivery times with vendors Reconfirm event site, hotel, and | Bre       | Check sound/light equipment and staging before rehearsal Set up identifying signage or posters Final check on arrangements and facilities (bathrooms)  Ensure all special guests/honorees are in place Set up exhibits, auction or displays Set up place cards Re-confirm agenda with event volunteer staff  Check with volunteers to make sure all tasks are covered Distribute event information to valet & reception staff |
|            | Reconfirm event site, hotel, and transportation   | Bre       |   |
|            | Deliver final scripts/talking points/agenda/timelines to all program participants Finalize catering guarantee Confirm number of volunteer staff Make follow-up calls to news media for advance and event coverage Distribute additional fliers  |           | Pack up equipment, supplies and make sure nothing is missing Remove all signage and/or posters Distribute tips to facility staff Return borrowed or rented equipment  |
|            |   |           | Distribute thank you letters Pay bills Debrief  |